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#### MEET THE WANDSWORTH SASH WINDOWS

### **TEAM**

At Wandsworth Sash Windows, we have a great team working with our clients and behind the scenes to ensure the best possible service and our highly skilled craftsmen at our Parsons Joinery workshop are on hand to perfectly create your new windows and doors.

From the office to the workshop, here are some of the staff that will work with you throughout the process.

We have more than 25 staff in total working in Brockley, Lower Sydenham and at our workshop in East Sussex.



Matthew Smith Managing Director



Nathan Smith Operations Director



Trevor Flint Workshop Manager



Steve Winter Senior Machinist



Steph Slatter Sales Manager



Natalie Slatter Office Assistant

#### **WORKSHOP**

All of our bespoke joinery is handmade in East Sussex, we do not import our windows and we directly employ all of our manufacturing staff. This gives us complete control over the design and production process and allows us to create truly bespoke items. From the timber lengths being delivered, to the finished product being installed in your home, we do it all.

If you are looking for a custom design, designer paint finish or just to replicate your Victorian, Georgian or Edwardian windows then look no further. Our workshop team have over 150 years of experience between them and have manufactured all manner of bespoke windows, doors, furniture, wardrobes, kitchens and more.

We encourage all of our prospective clients to visit our joinery workshop in the historic town of Lewes, to meet our staff, such as Alex, Jon and David, to see how your windows and doors will be made. Our staff couple modern machinery with traditional methods to manufacture your windows and doors.









# THE COMPLETE SERVICE

From bare timber to installation, we do it all ourselves to make it as easy as possible for you, our customer.

We have carried out installations across London and the South East for many years. From a family home to prestigious properties such as The Goring Hotel in Belgravia, all of our clients receive the highest level of service.

We pride ourselves on our ability to work with clients to provide them with the perfect solution. Often our clients will be told by other companies that something may be too difficult, too expensive or beyond their abilities. Nothing is too difficult for us as we have the expertise from our surveying staff to our machinists and joiners to manufacture the most intricate and bespoke designs.

Whether you want an opening made larger, an opening created, a door made into a window or just a straightforward replacement, we are able to help with any and all requirements.



We are proud to be part of the Made in Britain Campaign. This is an initiative that supports and promotes British-made products – many like-minded manufacturers are on board. Being part of the campaign means that our products are fully recognised as being British through and through. When you buy from us, you know that you are doing your part to support British talent, British jobs and the British economy.



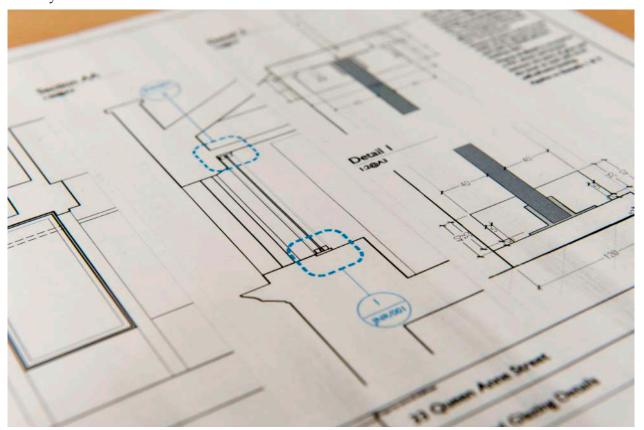
### **SHOWROOM**

We started life from one showroom in Clapham, South West London and have grown from there over the years. When we opened our Head Office in Lower Sydenham, South East London, we decided to to have our sole showroom at that premises, so our clients can always speak to the people they have been working with.

At our showroom we have samples of our work and the vast array of ironmongery options available. Our team can assist with all aspects of your order from choosing the paint finish, to deciding on the design.

We have draughtsmen that can mock up your ideas on the computer and tweek the details until you are completely satisfied.

We highly recommend all of our clients visit our showroom to see the quality of our products and meet the staff that will be dealing with your order.



Our showroom address is:

Unit 2 Kangley Business Centre

Kangley Bridge Road

Lower Sydenham

SE26 5AQ

The showroom is open Monday - Friday 08:00 - 17:00.

Evening and weekend visits are welcome by appointment



#### TIMBER SASH WINDOWS

As our name suggests, we are specialists in timber sash windows. We have been designing, manufacturing and installing sash windows across London and the South East for years.

Sash windows are one of the period features that enhance the look and value of an Edwardian, Victorian or Georgian properties. The majority of sash windows are vertically sliding with older, traditional windows hung on counter weights and newer windows using spiral balances. Ensuring that your replacement windows not only improve the insulation of your property, but also the aesthetics is very important. There are many window companies that use modern, mass production methods to produce windows which can be glaringly obvious when they replace the traditional windows that were handcrafted.

Our workshop uses traditional mortice and tenon joints on all of our products, no screwed, glued or substandard jointing methods.

We offer three services for sash windows:

- Draught seal and overhaul
- Sash replacement into the existing frame
- Complete replacement of the box frame and sashes

#### **Draught Seal and Overhaul**

Our draught seal and overhaul service is for our customers who are not ready to take the plunge and replace their windows but still wish to reduce the draughts running through their home and improve the thermal efficiency of their property.

At the time when your sash windows were installed, it is unlikely that the person who installed them had access to the sort of energy-efficient insulation materials that are available today. Our clients have been delighted with the effects of our draught seal service as it has had an instant impact on their homes energy efficiency.

As part of our draught seal and overhaul service, we will also replace the cords of the window to ensure it operates as it should, and replace the ironmongery, including locks, lifts and handles, to give it that finishing touch.



#### Sash Replacement

Installing new sashes into the existing box frames is our most popular service for sash windows as it gives all of the benefits of traditional, timber sash windows with double glazing but without the cost involved with completely replacing the whole window.

A sash replacement is an ideal solution for many of our customers, but it is not offered by many companies so often our customers are not aware that the service exists!

In the vast majority of cases that we see, the frame of a sash window is in good condition, it is just the sashes that may be slightly rotten. If this is the case then there is no reason to remove and replace the entire box frame as it just adds cost and disruption.

This service involves fitting new, double glazed sashes into the existing box frame of your windows, giving you all of the benefits of double glazing and modern draught proofing, without the cost of replacing the whole frame. You also will not have to worry about damage to your walls, replastering or redecorating!

As all of our products are bespoke and manufactured by us, all aspects of your windows can be customised. Many companies have a "standard" sash window type and a "heritage" sash window type, but this is not always suitable as the windows in your property may not fall in to these standardised categories. We can offer a variety of options such as:

- Horn designs We have eleven different designs and can also create a custom horn to match your requirements
- Glazing bar profiles We can offer five standard profiles but if you have something unique, we can match it exactly!
- Curves and ornate designs We can perfectly replicate any design, from a simple single pane to an ornate, curved and intricate
  design like the Bowood style sashes below.





#### Complete Replacement

Many people are desperately in need of new windows, but want to retain their property's character and are concerned that completely replacing their beautiful sash windows will mean a modern, cheap imitation, but that is not the case with Wandsworth Sash Window.

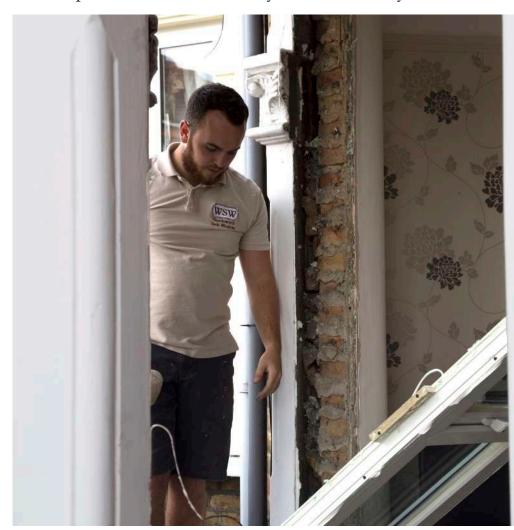
We are strong advocates of the importance of keeping your sash windows looking true to your property. You can rely on us to supply and install windows that will look perfect for your property. And because they are made, measured and installed by us, we make sure they fit perfectly as well.

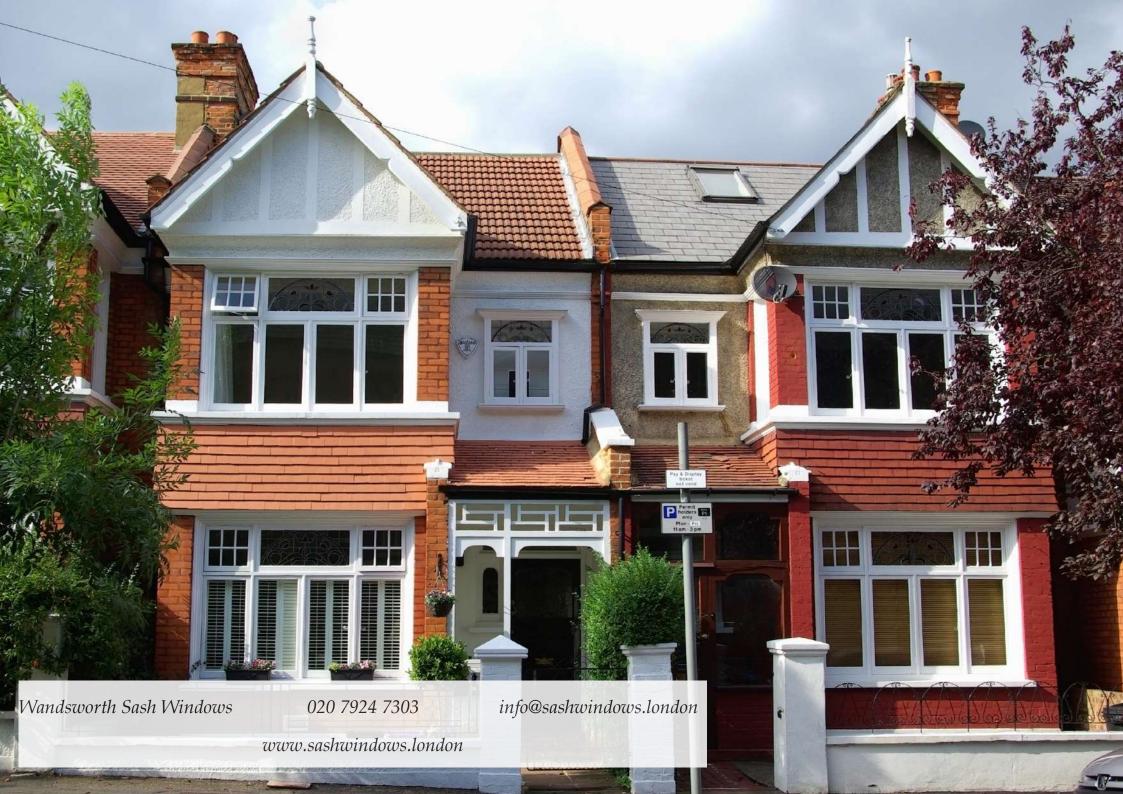
Sash windows became popular in the UK during the Georgian and Victorian eras, and the joiners of that time were highly skilled craftsmen who made great quality windows that, in most instances, have lasted up to and over a hundred years. That is why we use

the same manufacturing and jointing methods that our predecessors did. Many European windows are made from pine and are screwed together – not ours. We do not use substandard, quick or poorly cut joints. We only manufacture our joinery with high quality, traditional mortice and tenon joints.

All of our complete replacement sash windows exceed the requirements of building control regulations and as we are certified under an MTC scheme, we can provide building control certification for all installations.

Our joiners and carpenters have decades of experience and when removing sash windows that are over 100 years old, this is vital. Every property is different and presents its own challenges when removing and replacing the windows. With the experience in our staff, these challenges are easily overcome ensuring that our customers are only left with perfection.





# **CASEMENT WINDOWS**

Casement windows come in all shapes and sizes, and at Wandsworth Sash Windows, we are also experts in supplying and installing bespoke casement windows. As with our sash windows, all casement windows are made to measure in our Sussex-based workshop, by UK craftsmen.

There are two main types of casements that can be found in the UK, the first is a flush or English casement and the second is a stormproof or lipped casement.

#### Flush or English Casement

Flush casements are the more traditional of the two types of casement and are most likely found in period properties with the casement sashes able to open inwards or out. With flush casements, the opening casement sashes sit flush with either the internal or external frame when closed. This gives a neat finish with straight and equal sightlines running along the frame.

Our flush casements are beautifully suited to period properties, while incorporating double glazing and high quality compression seals to prevent cold air permeating through to your home.

Similarly to sash windows, many companies have a "traditional" and a "modern" style of casement window, but often these do not match your design requirements or match the style of your property. As we do not have any off the shelf designs, we are able to change every component to perfectly compliment your property.

Our casement windows can be fitted with a variety of ironmongery choices, all of which can be found at our showroom or in our ironmongery catalogue.



#### **Stormproof or Lipped Casement**

Stormproof or lipped casements are a more modern style of casement which is suited to harsher environments. The casement sashes open outwards and the edges of the opening casement sashes are rebated over the frame, so that when the window is closed it forms a protective lip over the frame with a tight compression seal giving excellent weather-tightness.

Stormproof casements are very popular in new build properties but are also being increasingly used to replace old casements in period properties. If the weather is a concern for you then these are an excellent option.

If security is also a concern, then these windows are a perfect choice. Stormproof casement windows are fitted with a multipoint lock, similar to the type you would find on an external door. These locks are very high security and the handles can be key-locked which is often a requirement of insurers.

If your property lies within a conservation area or is in a listed building, then you should seek advice from your local authority before replacing flush casement windows with stormproof casements. Often councils will look to maintain the sightlines of your windows and some stormproof casements can distort this.











# **FRONT DOORS**

Few other aspects of your property provide such an important initial impression as your front door. A beautiful front door frames a property and gives visitors a welcome in to your home, as well as being an important security feature for keeping out unwanted visitors. A quality front door that is handmade for your property gives the perfect fit, and you'll be able to choose every element. From glazing panels to door furniture, it will be exactly how you imagined it.

Our front doors are made from utile hardwood as standard. This is a tropical hardwood that is naturally robust and durable without compromising on looks.

These are some of the reasons why utile is our wood of choice:

- Stunning finish Utile is a medium uniform brown with an interlocked grain that makes for a smooth, neat finish.
- **Strong** This is a durable type of wood, suitable for use in high traffic areas. It isn't easily damaged.
- Value for money Utile sits at a lower price point than European oak, so it's more likely to conform to your budget.
- Easy to paint The wood can easily be painted, stained or varnished easily to achieve the desired finish. Unlike Accoya or other modified timbers which react badly with oil and water base paints due to their acidic modification, utile takes all colours of paint brilliantly.

If you would prefer a different type of wood, just let us know. We will be happy to source quality materials for you from our reliable supply network. That's the beauty of bespoke front doors – you can specify your exact requirements, down to the very last detail.

Your doors can be left with a natural wood finish, or hand painted in the colour you specify. Let us know what you would like when discussing your design.

Just like with all of our products, we have cultivated a huge range of ironmongery finishes and products for you to choose from. If you are going to buy an impressive new front door, you don't want to be forced to choose from a limited standard range dictated by the manufacturer. That's why our customers can choose from our extensive range, or go out and find the perfect knocker, letter plate or spy hole and we will fit it for you at no extra cost.

#### **Front Door Designs**

The front door was highly important in the Victorian era, as it provided testament to the wealth of the occupants. A Victorian front door had to convey the right impression to visitors and passers-by alike.

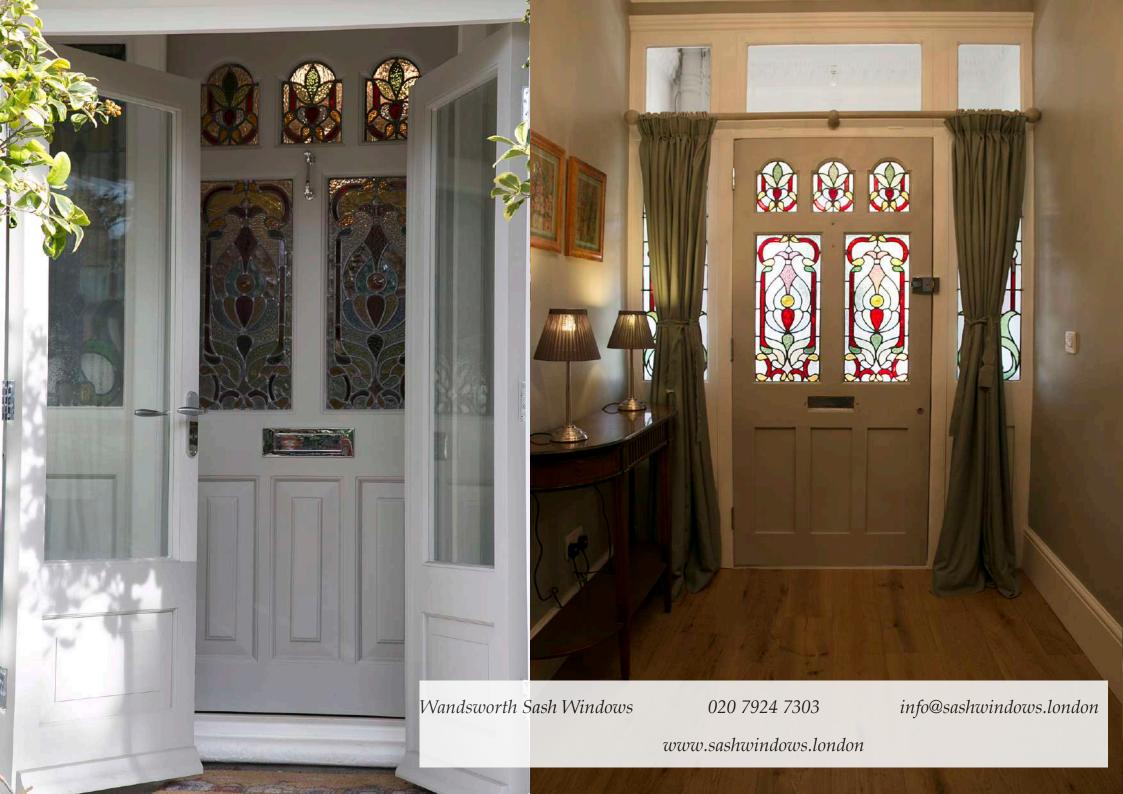
Panelled, elaborately carved with an imposing frame and bespoke architrave. The Victorians surely knew how to make a statement!

If you want to match your current design, improve upon it, copy a neighbour or even something you have found online, we are here to help you get the perfect door. We have manufactured over one hundred different front door designs ranging from the simple, yet elegant glazed four panel (below left) to a more intricate Ardgowan style (below right) to the Bowood style, stained glass eye catcher (right).

Our team love spending time creating new designs for doors, so if you have something in mind then let us know and we can make it a reality for you.







### SINGLE AND FRENCH DOORS

We are specialist in designing, making and installing a range of doors that will be a perfect fit for your property. We make all our doors by hand in our workshop, including our single and French doors.

Rear and external doors come in all shapes and sizes, from a simple, glazed back door, to the curved doorset with sidelights shown

overleaf. Whether you want to copy your existing door design or

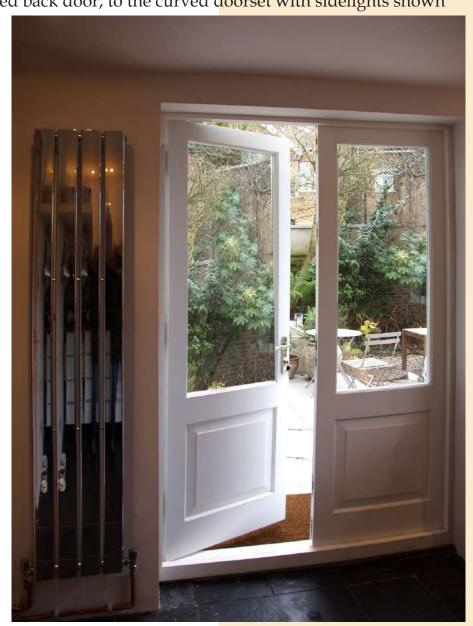
reimagine it completely, we are here to help.

By working with us, you can choose every aspect of your French door configuration

All of our doors are made from hardwood and every design is bespoke for each customer.

We use the highest quality safety glass for all of our doors and they are manufactured to the highest standards to ensure durability as well as security. We use multipoint locking systems which are Secure by Design and recommended by the Metropolitan Police. There is a wide range of handles available from our catalogue, in over 20 finishes, so every door can be completely unique.

If you want to make an opening larger, smaller or adjust it in any way then we can help you. We have carried out many installations in which we alter the brick opening. From a window to a door, a single door to double doors or a completely new opening, we have done it all.







### **BIFOLDING DOORS**

Bifold doors are the modern way to enjoy the indoors and the outdoors, all at once. A set of bifold doors allows you to completely open up the front of your building, making it feel like an extension of the outdoors. We hand make all our bifold doors using timber or aluminium, meaning they are completely bespoke and will meet your exact requirements.

Bifold doors, which may also be known as sliding-folding doors, are often fitted into a conservatory or extension to create a more open feel. This helps to give your property a modern, open-plan aesthetic. On a practical level, they allow you to control ventilation and circulate plenty of fresh air.

These are the main benefits you can enjoy from a bifold door system:

- More space Opening up the doors will help to make a room feel more spacious, by connecting it with the outdoors.
- Modern aesthetic Bifold doors look clean and modern they're a fuss-free, contemporary design feature.
- A sense of freedom Leave the doors open or shut depending on how you want to use the room.
- Natural light Even when your doors are closed, you'll benefit from the additional natural light.

Bifold doors can be made either from timber or aluminium. Both have their strengths:

#### Timber

- Well suited to a traditional property
- Hand painted in any colour of your choice
- Made from hardwood which is strong and will not warp

#### Aluminium

- Creates a modern aesthetic
- Very good insulating properties
- Better suited to openings wider than three meters



### PLANTATION SHUTTERS

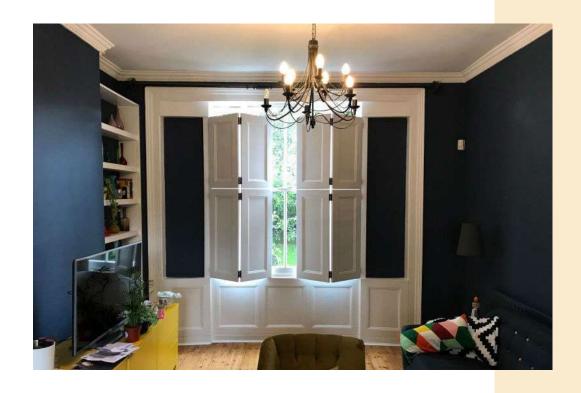
Plantation shutters are one of the most popular styles in the UK. They are perfect for creating the ideal atmosphere and make an elegant addition to a window. When curtains just aren't going to create the right look, plantation shutters might be exactly what you need.

There are lots of designs and operating styles available and everything from the louvre size to the tilt rod can be customised to match your requirements.

We can also offer traditional, Victorian style solid shutters as shown in the image below.

Many of our customers come to us to order both their new windows and replacement shutters so that they only have to deal with one company throughout the process, instead of having to liaise with multiple contractors.

There are a number of samples of shutters in our South East London showroom. Contact us to arrange a time to visit and take a look.











#### **TIMBER**

At Wandsworth Sash Windows, all of our products are bespoke and timber is ordered in specifically for your order. We do not stock timber in our workshop as this can cause twisting and distortion. We have a range of standard timbers, as shown below, that we use but we can use any timber you would like to specify.

European Redwood Softwood

Utile Hardwood Accoya Modified Softwood







European redwood is our standard softwood used for the sashes of our windows. Softwood is more thermally efficient than most hardwoods and with the correct paint, can last longer than many expect. Utile is our standard hardwood, it is a versatile timber which is very well suited to high traffic applications. Utile, unlike many other hardwoods, takes water based paints well and rarely bleeds through.

Accoya is a modified softwood which is treated to improve the longevity of the timber. It is suited to some applications but due to the acid treatment of the wood, paints do not take well in all applications.

Whilst these three timbers are our most popular, we are able to manufacture from whichever timber you would like, from Meranti to American White Oak. If you are interested in different timber options, let us know and we can give you information on each timber and samples for you to look at.



# **IRONMONGERY OPTIONS**

All of our new joinery includes a full ironmongery package to ensure your windows and doors open, and more importantly, lock correctly.

We also offer a huge range of alternative ironmongery options available to give that finishing touch to your beautiful new windows and doors. From bespoke door handles manufactured by Broughtons of Leicester, to stunning casement stays by Louis Fraser, we have it all in our ironmongery catalogue with over 1000 products.

We can offer ironmongery in polished brass, polished chrome and satin chrome as standard but we can have ironmongery made bespoke for you in over thirty different finishes, so there is something for everyone!

Our ironmongery catalogue also contains a huge array of security options, which is a concern for us all. Windows and doors can be vulnerable, from people trying to get in or children trying to get out.

All of these options can be found in our ironmongery catalogue, which you can pick up from our showroom or we can post a copy out to you if you call our office.

There are also samples of ironmongery in our showroom for you to view.









### PAINT OPTIONS

The paint finish of new joinery is very important, not just for the look and how it fits into your property, but it also impacts the longevity of your new windows. The paint protects the timber and if it is not correctly applied or if the correct paint is not used, your investment in new windows and doors will not last long.

All of our joinery is fully finished in our workshop before it arrives at your property, ensuring the highest quality finish. Our workshop painters are highly experienced and are regularly tested and trained to ensure that they are finishing to the correct standard. We apply four coats of paint to all our fully finished joinery, two primer coats, an undercoat and finally the topcoat. We ensure that our paint workshop is operating at the correct humidity and temperature for the paints we use, allowing the paints to dry naturally.

Our standard paint finish is a white, water based gloss which is microporous and we have tested over the years to ensure its suitability. If you would prefer a satin, matt or eggshell finish on your joinery then we can also do this.

As we paint our joinery by hand, we are able to use whichever paint colour, finish and brand you would like. We are also able to finish

your windows with a dual paint finish, with one colour or finish on the interior and another on the exterior.





We can use any brand, including Farrow and Ball, Little Greene and Fired Earth. When we install your windows with a custom paint finish, our fitters will have a small amount of the paint to touch up where necessary and they will be happy to leave this with you, if you would like, so that you use it in the future if necessary.

We have colour charts of all the designer paint brands, as well as RAL colour charts and Dulux colours, in our showrooms and our showroom staff can discuss colour options with you.

When using designer paints, it is very important to ensure that the correct undercoat is used for the colour you choose and that the paint covers correctly. It will often be necessary to do two or more coats with a designer paint but some companies will not do this due to the extra time and cost involved. We will always ensure that we coat and protect our joinery as necessary and our quality control process will ensure that your investment will stand the test of time.





# **GLASS CHOICES**

### **Obscure Glass**

Whether you are looking for privacy in a bathroom or it is a condition of planning approval, obscure glass is the solution. There is a wide variety of options available.

Our standard obscure glass is sandblasted which lets lots of light in while preventing anything being seen from outside. There are also a number of textured glass types available, to view the options available, please contact us and ask for a copy of our glass catalogue.

### **Acoustic Glass**

There are various methods we can adopt to reduce the noise levels inside your property. If you live in a noisy area and your property is close to busy roads, then acoustic glass can make a significant difference.

Acoustic glass is two sheets of glass bonded together either side of a PVB membrane, which absorbs sounds and reflects it back to the source.

This can be incorporated into a new window, as part of a double glazed unit. Alternatively, we can reglaze your existing window with acoustic glass.

## **Safety Glass**

Safety and security is a big concern when replacing windows and doors as these can be points of entry for potential burglars. All of our glass products conform to regulations on safety glass, but sometimes our customers want to go further to protect their homes.

We can offer toughened (tempered) glass, laminated glass or Georgian wired glass in almost all applications for our clients. All of these options can also be used with obscure, slimlite or other types of glass.

For more information on how we can help you please contact us on 0207 924 7303 and our technical department will be able to advise on the best products for you.

### Slimlite Glass

In some instances, you may have a requirement for Slimlite glass, or it may be a stipulation from your Local Authority.

Slimlite glass is a fantastic product which provides all of the benefits of double glazing while retaining the appearance of single glazing.

As standard, a Slimlite glass unit is made up of two 4mm sheets of glass either side of a 4mm spacer bar. This means that the entire unit is only 12mm thick and when a black spacer bar is used, it is very difficult to tell the difference between a Slimlite unit and a single glazed pane.

If you are interested in Slimlite glass, please contact our technical department on 020 3576 7500 and they will be happy to assist.



#### **Coloured Glass**

Whether it is for a completely new design or to match an existing one, we can find coloured glass from our network of suppliers to match your requirements.

From Antique Cathedral glass for large surface areas, to English Muffle which is popular in Victorian and Edwardian properties, to Spectrum 96 with a flat finish, we can provide all of this with new double-glazed windows and doors.

Ensuring the colours are right for you can be difficult so our showroom staff will be happy to work with you to achieve the best results.

#### **Stained Glass**

We work with a number of specialists in stained glass to either restore your existing stained and leaded glass, or create a completely new design. For windows, front doors or anything else, we can produce a stunning product that will certainly impress!







# **OUR PROCESS**

We have designed our process to be as easy as possible for you, our customer. The whole process is completed in four easy steps.

### **Step 1 - Order Confirmation**

When you contact us to confirm that you wish to proceed with a quotation, one of our members of staff will discuss the finer details of your order with you, such as paint finish and ironmongery options. Once we have all of the details noted, we will put together an Order Confirmation document which will specify everything that we will do and what you can expect from us.

### Step 2 - Final Site Survey

The next step is to carry out a final site survey, during this survey we will take all of the final dimensions for production. This will be carried out by one of our qualified and experienced surveyors who will then take their notes and produce manufacture diagrams.

## Step 3 - Manufacture

The manufacture diagrams are then sent to our workshop and to Trevor, who will order in the materials to begin production. Your new joinery will then make its way through the machine workshop, to the joinery workshop and then to the painters area. You will be updated on our progress throughout this process.

### Step 4 - Installation

On the day of installation, one of our teams will collect your new joinery from our South East London warehouse and make their way to your property. While they are working at your property, they will keep you updated on their progress so you know how they are getting on. They will be happy to show you what they are doing if you are at the property, or explain it on the phone if you are not.



# THE GORING HOTEL SW1W

The Goring is a luxury 5-star hotel located in Belgravia. The Duchess of Cambridge stayed here before her Royal wedding in April 2011. 25 pairs of replacement sashes were required to update and bring more life to certain areas of the hotel.

Most of the windows included a complex 6 over 6 design which our workshop in East Sussex was easily able to produce. In 5 of the windows we used Pyrobelite fire-rated glass.

Our installation team operated with careful consideration for the fact that they were working in a busy hotel where disruption needs to be kept to an absolute minimum:

- A working schedule was organised with the managerial staff and main contractor.
- Work was stopped when hotel guests walked past.
- The service lift was used to move materials.
- At the end of every day the working area was tidied and nothing was left behind overnight.
- Work was done quickly and efficiently with flexible working hours.

Both ourselves and the client were very pleased to have completed the work within the time scale required.









#### Comments from the main contractor:

- "Your guys are a credit to you and were both well received by the client on site."
- "I met Charlie and Koyne (the carpenters on site) a few hours before they completed and everything seem in order. They have worked very hard and to a very high standard."
- "Thank you once again for your help with this project."



# TYRWHIT ROAD SE4

When Caroline and Piers contacted us, they had been planning works to their garden flat for years, but have always felt it was too daunting to undertake. They needed more than a simple replacement of doors and windows to their kitchen.

Caroline and Piers were planning to fit a new kitchen but they had two issues; firstly the window cill in the kitchen would be below the new kitchen worktop and they also wanted a set of doors in their kitchen to let light in and open the kitchen to their beautiful garden in the summer.

They thought that they would need to get multiple tradespeople in patio. We then told them that they only needed one!

We arrange for all of the works to be done by one fitting team. They started by removing the existing sash window and then bricked up the opening by 300mm, cast a new concrete cill and fitted a brand new, timber, double glazed box sash window.

This allowed them to access the window and open it easily, without having to fit their new kitchen around it.







Next was the French doors and the new patio. Osman is one of our most experienced installers and he took the pictures below during the process of the works. From a starting point of a blank wall to having new doors fitted, a new patio laid, and completely finished took two and a half days. Caroline was delighted with the results, contacting us after to say:

"Wandsworth Sash Windows have recently installed a new sash window and French windows in our kitchen and have also laid paving on our patio. We were delighted with the completed work. The builders were, not only extremely efficient and professional, they were also friendly and reliable. The work was completed to a very high standard. We were very pleased with the whole process."





# MARNEY ROAD SW11

The work carried out for Mrs. P. is a classic Wandsworth Sash Windows job; new pairs of double glazed sashes installed throughout a property in Clapham. Our services were engaged because the client was looking to sell her house and she wanted to ensure she received the best price possible.

Previously Mrs. P. had aluminium windows installed into the old timber box frames. We replaced the seven windows at the front of the house, two bays and one above the front door, and two windows at the back of the house. In addition to the double glazed sash replacements, our site painter also worked on site for a week after the fitters to paint the existing timber box frames and the external masonry.

The results were fantastic and helped the client to achieve her target of selling her property.

Comments from Mrs. P.; "Thanks to everyone at Wandsworth Sash Windows, a very professional service from beginning to end."







# **WOODSIDE ROAD DA15**

We were contacted by Ms. G. at this property in Sidcup, South East London to remove the existing UPVC front and back doors and to replace them with completely new hardwood doors. She has a unique back and front door entry system for her house and Ms. G. wanted Wandsworth Sash Windows to enhance these features.

Internally the doors were painted in a standard white gloss whilst externally we used the client's choice of Farrow & Ball colour. As is normal on all front doors we install the client's choice of custom ironmongery such as letter box, knocker, spy hole. We fit this ironmongery in the workshop to the heights as specified by the client where it is easier to do than on site. In addition to this the client also asked us to use Banham locks for extra security.

The back door was made as a stable door with the top half and the bottom half opening independently of one another.

The clients are hoping to have new timber windows installed by us sometime in the future.









## **SUSTAINABILITY**

We recognise that climate change is a very real issue and we're committed to minimising our environmental impact. Our own major impact results from workshop-based energy and paper consumption, plus waste production and fleet emissions.

We are actively involved in the Carbon Smart carbon-reduction programme, and we aim to reduce our carbon footprint per employee by fifteen percent within the next three years.

#### **Double Glazing**

We know that double glazing is one way in which we can all reduce our impact on the planet. Insulating our homes better means that we are using less fuels to heat our homes and reducing the amount of CO<sub>2</sub> that we produce. By installing high quality products we are working towards a more fuel efficient planet.

#### Our Waste

We have a huge amount of waste to deal with as all of our services include removal and disposal of waste. This is a massive responsibility because it needs to be handled correctly to ensure it is not needlessly being sent to landfill.

When our installation teams return with old window frames, door frames or other waste from properties, they will place it in our external waste sorting area. Then one of our workshop staff members will sort through the waste, removing any glass from window or door frames and sorting the timber and the glass into separate recycling bins. All of our paper, plastic and food waste is sorted and recycled.

In all, approximately 85% of all our waste is recycled.

We have undertaken a study of our environmental impact alongside the Carbon Trust to ensure we have achievable and measurable targets.



# **COMMUNITY**

We are fully committed to our social responsibilities as a business and are active within our community. As a team, we focus on what we can do to help, on a local, national and global level.

As a business, we work with other organisations and help to support local initiatives wherever possible. We also take our role seriously within our industry as a whole, always striving to be a responsible business.

#### Ace of Clubs - supporting homeless and vulnerable people

We have a partnership with Ace of Clubs, a South London-based charity that supports homeless and vulnerable people. This charity has a real community feel and genuinely changes people's lives by providing safe shelter, warmth, food and clothing – many of the things we simply take for granted. We make a donation to Ace of Clubs each Christmas based on our sales – the more we sell, the higher our donation!

#### Lynn Amateur Boxing Club - fostering local talent

We are also proud to sponsor the world-famous Lynn Amateur Boxing Club. This London-based club is widely recognised as the oldest continuing amateur boxing club in the UK, having been founded in 1892. During this time, the club has produced many champions, including British super heavyweight Danny Williams, who famously beat Mike Tyson in 2004. It isn't just about the world champions though – the club is a support network for young, up and coming boxers from all walks of life. We are very pleased to provide continued sponsorship for this inspirational organisation that helps young people to realise their dreams and achieve their potential.





# **ACCREDITATIONS**

We are members of a number of organisations that vet, check and inspect us throughout the year to ensure that we are conforming to the high standards that they require. A few of these are specified below.









#### OUR

## **CUSTOMERS**

We always feel that there is no better form of advertising than the kind comments that our former clients make about the services we provide. Here for you to read are just a few of the comments made by people we are proud to have provided our services to.



"We're so delighted with our doors, they look fabulous. Mark & Trevor's hard work and professionalism was second to none. It's not easy have tradespeople in the house with small, boisterous toddlers but everything went so smoothly. Can't say thank you enough!"

Katie Yarde - BN6



"Wandsworth Sash Windows did a fantastic job with fixing our sash windows and replacing our French doors. The fitters were polite and punctual and the work came out even better than expectations. Would highly recommend."

Steve - SW4



"I am very happy with the work carried out. The fitter was prompt professional and polite. I have since referred Wandsworth Sash Windows to 3 friends."

Jackie - SW11



"We had 4 sash windows refurbished and were thrilled with the work - great craftsmanship and everything was completed on time and on budget. We were very impressed."

David - E8



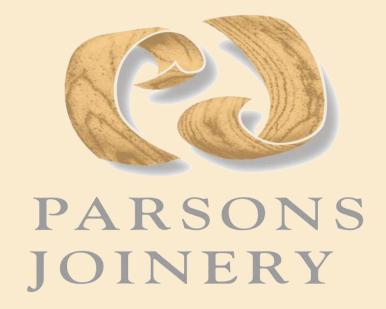
"I feel we received a courteous and professional service and a pleasing result. The fitters worked efficiently and cleared up meticulously and all other staff were helpful. The highest praise we could give is that we would use this company again and would recommend you to family and friends. And we would!"

David and Margaret Mallett - N1



"The team were friendly and professional throughout the process.

They provided excellent information and kept us updated on progress and status throughout. The installation team were knowledgeable, professional, tidy, and a pleasure to have around. I would highly recommend them."





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