



Wandsworth
Sash Windows

New Joinery Maintenance Guidelines



Handcrafted by us, perfection for you

Wandsworth Sash Windows is a trading name of Sanford Group Limited
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Introduction

When you have had new windows or doors fitted, it is essential to follow the standards set out in this guide. This will ensure the longevity of your new joinery. If there is any part of this document that you do not understand then please call us on 0203 576 7500 and ask to speak to our Technical Department who will be able to assist and advise.

Please note that if you do not follow the guidance set out in this document, the guarantee/warranty may be invalidated.

Maintaining Your Custom-Made Joinery

Why you need to maintain your joinery

High performance, engineered products such as boilers, washing machines, cars or joinery (of any material) will require some form of maintenance in order to ensure long life, efficient performance and visual appeal. Failure to keep to a planned maintenance schedule may at best ruin the appearance of your joinery and, at worst, could lead to the early deterioration of the components.

General guidance

The most important elements to maintain are the coating system and the hardware. However, it is advisable to check the entire unit (interior and exterior) including the glazing unit and weatherseals for any signs of deterioration. The type and level of maintenance required will depend on the location of your property and exposure to weather. Exterior joinery in a south facing position in a coastal area will deteriorate far quicker than if it is north facing and sheltered from the wind and rain.

Following installation

Our joinery is installed, in most instances, fully finished as per our client's requirements. This means that once the joinery is installed, it is not necessary to repaint or apply a top coat to the joinery itself. If you have requested your joinery to be installed primed only or bare, then you must apply a top coat or stain straight away.

Where products are supplied/installed with a base coat stain or a paint primer it must be understood that these are in themselves not an adequate seal and it is recommended that the final finishes are applied well within the recommended three months, depending on the prevailing weather conditions and the season.

Before applying further decorative paint or stain coatings to external joinery all surfaces should be clean and dry and should be lightly sanded between coats. It is the responsibility of the person applying further paint or stain finishes to our products to check for compatibility with our chosen supplier's paint or stain system.

If your joinery is fitted with draught strip, please ensure that you remove this prior to painting the joinery. It is essential that the final coat of paint is fully dried prior to the refitting of draught strip to ensure that it stays in place and its future efficiency is not compromised.

Repainting

The paint finish of your custom-made joinery must be looked after and must be regularly maintained. We recommend painting according to the following schedule for our standard white paints:

Location	Climate		
	Moderate	Harsh	Extreme
Sheltered	7 years	6 years	5 years
Part sheltered	6 years	5 years	4 years
Exposed	5 years	3 years	3 years

For any other paints that are not our standard, we advise following the manufacturers guidelines.

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General Maintenance

It is recommended that the surface coatings, glazing and ironmongery supplied with our products are inspected at least annually dependant on the prevailing weather conditions. The decorative finish applied to our products must be maintained in service and moisture should not be allowed to penetrate into the timber throughout its life.

General cleaning should be carried out regularly (minimum twice a year) using a non-abrasive cloth with mild detergent and warm water to remove any contaminates, whilst frequently changing the water. After cleaning, rinse thoroughly with clean water to remove all residues but do not use hosepipes or pressure cleaning equipment. During cleaning, if

any damage is noticed, then this must be repaired immediately. Areas of general wear and tear such as window and door cills and door edges, should be made good and touched up as necessary.

Maintaining Windows and Doors

To ensure that your sliding sash windows operate smoothly, apply a silicon spray or candle wax to the pulley stiles regularly

Treat your windows and doors with care and avoid slamming them shut or forcing them open.

To open a window or door, ensure that you use the furniture provided as using the glazing bars or rails will weaken the joints over time.

To avoid damage, ensure that all fasteners are opened fully before use.

We hope that the above is helpful in maintaining the appearance and longevity of your joinery product.